

HOME HEALTH CARE (HHC)

Application Guidelines and Checklist

Home Health Care is limited to Groups: 30100: Civil Servants and Pensioners, 30101: Seafarers and Veterans and 30102: Indigents. Home Health Care Plans must meet these four(4) tests: 1. It must be a formal written plan made by the patient's attending Physician and approved by the Chief Medical Officer (CMO) and must be reviewed at least every 180 Days; 2. It must state the diagnosis (including relevant medical information, special requirements etc.); 3. It must certify that the HHC is in place of Hospital confinement; and 4. It must specify the type and extent of HHC required for the treatment of the patient. All HHC Applications are reviewed and authorized by the CINICO Risk & Appeals (R&A) Committee. Please note, all HHC contain some quantity of convalescent care. As convalescent care is not a covered benefit, the R&A Committee will examine the application and the specific percentage of time utilized exclusively for medical care versus convalescent care. Based on this analysis, the R&A Committee reserves the right to vary the requested reimbursement and/or period, to an amount less than the defined maximum per each level. All HHC Benefits become effective the earlier of the date of CINICO Risk and Appeals approval or the CMO stamp.

Please ensure all required documents listed below are submitted at the time of the application or renewal. CINICO will not accept, nor process, any incomplete applications or renewals.

✓ New Application Checklist

Members who employ Care Giver directly	Members who contract HHC Vendor company
(Items 1 thru 8 are required)	(Items 1 thru 4 Plus Items A. thru D. are required)
1. Completed 'CINICO HHC Application & Renewal Form'	
2. Physician Completed 'HHC Care Level & Plan Form' (Level 1, 2 or 3)	
3. Physician HHC Plan/Letter from the CIHSA Physician with a current CMO Stamp	
4. Professional Qualifications (Level 1 only) & Proof of CPR & First Aid training (Level 1, 2 or 3)	
5. Employment Agreement with wage or salary between Member/Employer and Caregiver	A. Proof of current T&B Licence of Vendor
6. Work Permit approval letter (If expatriate)	B. Vendor must present proof of employee qualifications (See #4)
7. Proof of Medical Insurance for Caregiver	C. Invoices must be signed by CINICO policy holder or designated guardian
8. Proof of Pension for Caregiver (If applicable)	D. All contracts between CINICO policy holder & HHC Vendor must be presented.
✓ Renewal Checklist (180 Days)	
Members who employ Care Giver directly	Members who contract HHC Vendor company
(Items 1 thru 3 are required.) Plus: Updated information must also be supplied for Items 5 thru 8, <u>if</u> there are any changes.	(Items 1 thru 3 are required) Plus: Updated information must also be supplied for Items A thru D, <u>if</u> there are any changes.
1. New Completed 'CINICO HHC Application & Renewal Form'	
2. New Physician Completed 'HHC Care Level & Plan Form' (Level 1, 2 or 3)	
3. New Physician Letter from the CIHSA Physician with a current CMO Stamp	
✓ Claims Submission Checklist	
1. Completed 'CINICO Claim Form'	3. Signed receipt by Caregiver for funds received <u>OR</u> Signed HHC Vendor Invoice by CINICO policy holder or designated guardian.
2. Copy of R&A Committee Approval Letter	